

Privacy Policy

Xcelerate Management Limited

Effective Date: November 2024

1. Introduction

Xcelerate Management Limited is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our services or visit our website.

2. Information We Collect

We may collect personal information such as your name, email address, phone number, company name, and project requirements. We also collect technical data including IP addresses, browser type, and usage statistics through cookies and similar technologies.

3. How We Use Your Information

We use collected information to provide and improve our services, communicate with you about projects and updates, respond to enquiries, send marketing communications (with your consent), and comply with legal obligations.

4. Information Sharing

We do not sell your personal information. We may share information with trusted service providers who assist in our operations, when required by law, or with your explicit consent. All third parties are required to maintain confidentiality.

5. Data Security

We implement appropriate technical and organisational measures to protect your personal information against unauthorised access, alteration, disclosure, or destruction. However, no method of transmission over the internet is 100% secure.

6. Data Retention

We retain personal information for as long as necessary to fulfil the purposes outlined in this policy, unless a longer retention period is required by law. Project-related data is typically retained for 7 years for legal and accounting purposes.

7. Your Rights

Under New Zealand privacy law, you have the right to access, correct, or delete your personal information. You may also object to or restrict certain processing activities. To exercise these rights, please contact us using the details provided below.

8. Cookies

Our website uses cookies to enhance user experience and analyse site traffic. You can control cookie preferences through your browser settings. Essential cookies are necessary for site functionality and cannot be disabled.

9. Children's Privacy

Our services are not intended for individuals under 18 years of age. We do not knowingly collect personal information from children. If we become aware of such collection, we will take steps to delete the information.

10. Updates to This Policy

We may update this Privacy Policy from time to time. The updated version will be indicated by an updated effective date. We encourage you to review this policy periodically.

11. Contact Us

If you have questions about this Privacy Policy or our data practices, please contact us at hello@xcelerate.nz.

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